**Use cases and Scenarios.**

Use case 1: Inquiry.

Inquiry is the process where the admin of aqua\_order get in contact with various planters to know exactly what the products which are available and the quantity.

Use case 2 : contact planters

The contact planters is mainly the process where the admin will try to meet the planters in their aquaponic farm to see the quality of the products that they are offering.

Use case 3 : Order from planters

Once the admin is satisfied with the product quality he order the amount needed from the planters.

Use case 4 : Dispatch order

The dispatch order is the process where the admin go to take the desire products from the planters and distribute them in 4 equal parts:

* Udm camp le vieux campus
* Udm Pamplemouse campus
* Udm Bel air campus
* Store house (main branch)

Use case 5 : Credential registration.(Sign-up)

Users download the apps and decide to create their account to benefit from our services.

Use case 6 : Access account.(Log-in)

**Scenario 1 :**

User successfully access his account.

**Scenario 2 :**

Users forget credentials and enable to access their account, Thus the have to reset their credentials

Use case 7 : Catalogue filtering

A catalogue is available on our app where customers can surf and see the different products which are available, The prices and the amount which is available.

Use case 8 : Online shopping

Online shopping is a service which our app propose thus customers can easily purchase their products without the need to move from one place to another.

Use case 9 : payment

Scenario 1 : Proper details enter thus payment successful.

Scenario 2 : Wrong details enter thus payment unsuccessful.

Details include : Credit/debit card details , User credentials , Identity confirmation

Use case 10 : Home delivery.

**Scenario 1 :** Customers request delivery on their home address.

**Scenario 2 :** Customers request delivery on another address.

**Scenario 3 :** Delivery been done at the same time the admin this doing the distribution between point of sale if the customer reside on his way or any nearby locality.

Use case 11 : administration of the app.

The admin do daily update of products on the app so as customers can stay up to date.